

CONSUMER PRODUCT INCIDENT REPORT

FOR OFFICIAL USE ONLY

L-83

1. NAME OF RESPONDENT  
Billie Verdi

2. PHONE NO. (HOME) 817-322-2616 WORK same

3. STREET ADDRESS  
1627 Osage

4. CITY STATE ZIP CODE  
Wichita Falls TX 76303

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED)  
Consumer was baking roast with water in baking dish at 375 degrees. 30 minutes later, when consumer checked roast she found dish cracked in half.

1989 Consumer sent a piece of the broken dish with an explanation of incident to manufacturer and manufacturer sent consumer a higher priced, smoke colored replacement dish of the same size. -cont.-

6. DATE OF INCIDENTS '89 est.

7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX 0 YR/N AND DESCRIBE INJURY: none

8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none

9. DESCRIPTION OF PRODUCT  
11" x 8" clear glass baking dish

10. BRAND NAME  
Anchor

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE  
Anchor  
unknown  
unknown, Alaska, unknown  
unknown  
unknown  
unknown  
unknown

12. MODEL, SERIAL NUMBERS  
unknown

13. DEALER'S NAME, ADDRESS & PHONE  
Walmart  
3705 Kell Blvd.  
Wichita Falls, TX 76308  
817-692-0771

14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged, replaced, damaged see narrative

15. PRODUCT PURCHASED NEW x USED DATE PURCHASED '88 est. AGE 1 yr. est.

16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: none

17. HAVE YOU CONTACTED THE MANUFACTURER? YES x NO IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO OTHER?

18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION 2 pieces of replacement dish only

19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO

FOR ADMINISTRATION USE

20. DATE RECEIVED  
11/19/91

21. RECEIVED BY (NAME & OFFICE)  
lrm HE

22. DOCUMENT NO.  
H1B0120A0

23. FOLLOW-UP ACTION  
ACTION NOTED  
Comments/Revisions  
Exclusions/Revisions  
Form has not requested  
further action

24. PRODUCT CODE(S)  
0461 / 0266

25. DISTRIBUTION

26. ENDORSER'S NAME & TITLE  
3 - JAN 1992  
12/19

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Accompanied letter from (name unknown) said incident should not reoccur with replacement dish.

11/18/91 Consumer placed pork chops and water in replacement baking dish in a cold oven and set oven to 350 degrees. 20 minutes later, consumer heard an explosive sound and found oven door open and shattered pieces of baking dish. Two pieces were about 1" diameter and the rest of the pieces were slivers. Pieces landed in a 2' to 3' radius. Glass was embedded in paneling of kitchen wall. Oven and front right burner would not work until the next day because of the water from dish.

Consumer has pictures of the oven and broken glass. Consumer kept the two largest pieces of glass and discarded the slivers.

11/19/91 Consumer plans to send a letter to manufacturer explaining incident.

BBB referred consumer to CPSC hotline.

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If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

*I found out the name of the company that made the baking dishes. Wal-Mart gave it to me.*

*Anchor Hocking Corp.  
5th and Pierce Ave.  
Lancaster, Ohio  
4/3/30*



Information in the attached report (conditions, or comments I have made) is knowledge and belief.

*Billie Verdi*  
Signature

*1-19-92*  
Date

☐

I request that you do not release my name.

☐

You may release my name to the manufacturer but I request that you not release it to the general public.

☒

You may release my name to the manufacturer and to the public.

08 JAN 1992

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